

DTE



Your safety is our top priority

DTE crews will be visiting soon to relocate natural gas meters outside.

At DTE Energy, the safety of our employees and customers remains our top priority. That's why we've been working closely with medical experts to implement safety procedures that will help keep our team members, and you, as safe as possible as we gradually resume important infrastructure work that will allow us to continue to deliver safe and reliable natural gas.

We'll be in your neighborhood soon to move natural gas meters from the inside of homes to the outside.

Rest assured that we are committed to doing what's right. When you see or interact with our crews, know that they will be following medically recommended safety protocols, including daily health screenings, social distancing and wearing face masks and gloves. When they enter your home, they will take additional safety precautions, like wearing safety glasses, a mask and nitrile gloves.

Moving natural gas meters outside reduces the need for DTE to access your home for meter maintenance, readings and safety inspections. This service is free and required by the State of Michigan. It will take 2-3 hours to complete the work, and your gas service will be temporarily interrupted during this time. We require someone aged 18 or older to be present to give us access to your home, meter and gas appliances.

Our teams will knock on your door to set up an appointment. If you're not home, we'll leave information for you to call to schedule. If you have any questions, please contact us at **313.294.3445**, Monday – Friday, 8 a.m. to 4 p.m.



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